

## Enerwest Products & Service Warranties

Ener West provides warranties on all of our solar products & Installations as per the table below:

<b>Solar Panels</b>	<b>A minimum of 10 Years Manufacturers Product warranty. 25 Year performance warranty.</b>
<b>String Inverters</b>	<b>5 Year manufacturer's warranty as standard. SMA &amp; Fronius Inverters may be extended by 5 years if purchased.</b>
<b>Batteries</b>	<b>10 Year Warranty</b>
<b>Balance of System</b>	<b>5 Years Warranty</b>
<b>Installation, Operation &amp; Performance</b>	<b>Enerwest provide a 5 year installation, Operation and Performance Warranty</b>

Ener West provide a standard retailers warranty of Five (5) Years on the operation and performance of the whole Solar System including workmanship and products. Ener West Provide Warranty over all products such as Inverters, Panels, battery's and electrical components as provided in the Manufacturer's Warranty period over and above the Five (5) year operation and performance warranty and as stated in the above table.

We will include the relevant warranty documentation in our maintenance manual and system documentation package which we hand to you at the completion of the Solar System installation. All of the products we supply and install are purchased from reputable Suppliers with A strong and long standing presence in the Australian Solar Market.

Ener West will repair or replace any product that fails or becomes defective within the warranty period of that product. This includes Inverters, Solar Panels, battery's, isolators, cables, circuit breakers, conduits, junction boxes and Solar panel frames. Ener West Warrant that they will only use CEC accredited Designers and Installers for the design and installation of all Systems.

### **What we don't cover under these warranties?**

- Any damage caused by a malicious act or abuse, neglect or accident.
- Any loss suffered by you as a result of the products we have installed becoming faulty or breaking.
- Any issues such as faults or breakages that arise outside the warranty period.
- Any damage caused by animals or vermin that was not reasonably foreseeable.
- Any pre-existing electrical installation work, alterations or repairs.
- Any defects or damage caused by inspections or repairs carried out by anyone other than Enerwest.
- Any unauthorised modifications, changes or attempted repairs.

**If you have any questions about our Warranties please contact us on: 0456 666 110**